



Electrical, Fire & Mechanical
Contractors

Commitment

PT ODG Indonesia, as a leading provider of electrical, electronic, instrumentation, integrated systems, mechanical and fire protection services in Indonesia and PNG commits itself to the implementation of the highest attainable standard of quality and customer service across all areas of the organization.

Implementation

PT ODG Indonesia has implemented a Quality Management System that meets the requirements of BS EN ISO 9001:2015. It has developed internal business processes subject to continuous review to ensure that they comply with the strategic direction of organization. It commits to involving employees in ongoing quality improvement and achieving the quality objectives at each level of the organization.

PT ODG Indonesia will adhere to applicable standards and specific customer requirements as it delivers services to its customers. It will seek a clear understanding of their expectations; then strive to consistently exceed them and thereby deliver greater value than its competitors.

PT ODG Indonesia values training and individual development as an integral part of the quality system and as a means of building a sustainable competitive advantage.

Management reminds all employees that quality is everyone's responsibility.

Chris Evans
President Director

Date of Endorsement: 1st Nov 2022 | Date of Policy Review: 31th Nov 2025

